



Statewide Term Contract 045A – Household Appliances

Bid Number	201900593
Contract Name	Household Appliances
Effective Dates	August 6, 2019 – August 4, 2024
Awarded Vendor and Contact	Haier US Appliances dba GE Appliances Julie May 800-782-8039
Contract Covers	Contract covers all GE products (GE, Hotpoint, Profile) in the following categories: <ul style="list-style-type: none">• CATEGORY A - REFRIGERATORS & FREEZERS (INCLUDING COMPACT/DORM)• CATEGORY B - RANGES, COOKTOPS, OVENS & HOODS• CATEGORY C - MICROWAVES (COUNTERTOPS & OVER-THE-RANGE)• CATEGORY D - DISHWASHERS• CATEGORY E - WASHER & DRYERS (RESIDENTIAL)
Contract Does Not Cover	Contract does not cover commercial appliances: <ul style="list-style-type: none">• PUSH-TO-START COMMERCIAL WASHER (TOP LOAD) & SINGLE LOAD• COIN-OPERATED COMMERCIAL WASHER (TOP LOAD) & SINGLE LOAD• DRYERS – NATURAL GAS HEAT/ ELECTRIC HEAT• WASHER-EXTRACTORS (FRONT LOAD)
Mandatory Contract	This is a mandatory Statewide Term Contract for state agencies, departments, institutions, universities and community colleges - unless exempted by North Carolina General Statute. Additionally, non-mandatory entities, including schools and local governments, that are allowed by general statute may use this contract.
Contract Items and Pricing	GE Appliances Pricing Information
Equipment Installation	Installation services are not included under this contract (crated delivery only).
Delivery Information	FOB-Destination. The vendor shall complete delivery within fourteen (14) consecutive calendar days after receipt of a purchase order. All deliveries shall be delivered to the location specified by the buyer in the purchase order.
Return Policy	Replacement only – The vendor will replace defective items promptly at no charge; must be returned within 30 days in the original packaging.
Restocking Fee	A 20% restocking fee applies in cases of buyer error; must be returned within 30 days in the original packaging.
Taxes	Prices do not include North Carolina sales or use tax.
Warranty	Standard warranty is 1-year limited parts and labor. Warranty begins on the date of purchase. Warranty information is in the use and care manual with every appliance that is shipped.
Order Placement	Orders may be placed through E-Procurement, phone or fax.

Loaded into E-Procurement	Ordering information will be loaded into E-Procurement soon.
E-Procurement Help Desk	(888) 211-7440
Contract Manager	Pamela Case – (919) 323-5027
Contract Addenda	8/4/2022: New Pricing information and contract renewal through August 5, 2023. One-year renewal option remaining.
	3/21/2023: Changed contract admin to manager and added Pamela Case.
	8/23/2023: Contract renewed until August 4, 2024.