



Statewide Term Contract

445A – SNAP ON: Professional Grade Tools and Diagnostic Equipment

Bid Number	201801173 (NASPO ValuePoint OK-MA-818-040)
Contract Name	STC 445A – SNAP-ON: Professional Grade Tools and Diagnostic Equipment
Effective Dates	July 1, 2020 to September 30, 2023
Awarded Vendor & Contact	Snap-On Industrial – Jeffrey Gaskill – 262-656-4762
Contract Covers	The contract is limited to Snap-on Industrial Professional Grade Tools and Diagnostic Equipment which is not available under the Statewide Term Contract 445B for Maintenance, Repair and Operation Supplies (MRO) with W.W. Grainger Inc.
Convenience Contract	This is a convenience contract that can be used by all state agencies, departments, institutions, universities, and community colleges. Non-mandatory entities, including schools and local governments, may use this contract if allowed by general statute.
Special Note	The vendor will not invoice service fees or additional costs to the authorized users during the term of the contract. For instance, there will be no small order, minimum order, special order, shipping (except rush delivery as specified in the cost proposal), hazardous materials, pallet, fuel charges or surcharges.
Contract Items and Pricing	Pricing Information
Transportation Charges	FOB Destination. Authorized users are located throughout the state, both within and outside of major metropolitan areas. Whenever possible, authorized users will work with the vendor to develop regular delivery schedules, if needed. All deliveries must be made on days and times acceptable to authorized users. Standard orders must be delivered to end users within five (5) business days after receipt of order, unless the product is a special-order item. Rush orders to end users must be delivered next day after receipt of order.
Return Policy	Any materials delivered in poor condition, or in excess of the amount authorized by the purchase order, at the discretion of the authorized users, may be returned to the vendor at its expense within 5 days. Credit for returned goods shall be made immediately once the vendor receives the returned goods. If any product is returned to the vendor for failure of performance, the vendor will, at the state's discretion, refund all amounts paid to the vendor for such product or replace the product, and the following shall apply: <ul style="list-style-type: none"> • Within five (5) days of written notification by the authorized user, the vendor should make arrangement for the return of the product. • The vendor shall bear all shipping and insurance costs. • The vendor shall be liable for damages to the product, unless caused by fault or negligence of the authorized user that occur during the return process.
Restocking Fee	Vendor should provide for return of unopened items ordered in error for up to 30 calendar days from delivery. For all returns of unopened items or returns due to user

	error, returns should be free-of-charge provided they occur at a regularly scheduled delivery time. Otherwise, authorized users should be responsible for all costs associated with the preparation of the product for shipping, and all shipping costs to the vendor's nearest service location for such returns; no additional charges are allowed, including restocking fees. Respondent should issue a credit to the authorized user's account as soon as items have been received by the vendor.
Taxes	Prices do not include North Carolina sales or use tax.
Warranty	Standard manufacturer's warranty applies.
Order Placement	<p>Orders may be placed through E-Procurement or by using one of the following methods:</p> <ul style="list-style-type: none"> • By email at order@snaapon.com • By phone at (877) 740-1900 • By fax at (877) 740-1880 <p>The vendor will provide catalogs and descriptive literature of products within five (5) business days of request. The vendor should be contacted when purchasing guidance is needed.</p>
Loaded into E-Procurement	Line-item catalogs will be loaded into E-Procurement.
E-Procurement Help Desk	(888) 211-7440
Contract Manager	Pamela Case (984) 236-0249
Contract Addenda	6/26/2020: Updated contract coverage
	3/27/2023: Updated Contract Manager to Pam Case
	5/30/2023: Contract extended through September 30, 2023