Statewide Term Contract  
958B – Fleet Management Services

<table>
<thead>
<tr>
<th>Bid Number</th>
<th>201501238</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contract Name</td>
<td>Fleet Management Services</td>
</tr>
<tr>
<td>Effective Dates</td>
<td>July 1, 2016 through June 30, 2022</td>
</tr>
<tr>
<td>Awarded Vendor(s) and Contact(s)</td>
<td>Automotive Rentals Inc. (ARI) – Dan Willard – (856) 778-1500 – (856) 608-7131 Fax</td>
</tr>
</tbody>
</table>

**Contract Covers & Pricing Information**

This contract is intended to cover the state’s normal requirements for fleet management services in the following areas:

1. Program Management
2. External Maintenance Management
3. In-House Garage Module
4. Technology Management
5. Vehicle In-Service Support
6. Accident Management
7. Fuel Integration
8. Telematics Support
9. Implementation & Change Management
10. Agency Pool Reservation System
11. Additional FMS Services
   - Ordering & Supply Chain
   - Data Integration
   - Chargeback to Agencies
   - Driver Risk Management
   - Outsourced Fleet Administration Program

**Pricing Information** is available by clicking on the link provided.

ARI provides a full range of services that cover a vehicle’s lifecycle to keep Motor Fleet Management vehicles well maintained and on the road. ARI’s fleet services to the state of North Carolina include vehicle maintenance, accident claims and subrogation, Telematics, Fuel Integration, outsourced Fleet Administration and many others.

ARI has the expertise and the technology to ensure Motor Fleet Management fleet vehicles do the job you need them to do, when you need them, so that driver productivity stays high and vehicle costs stay low.

**Frequently Called Telephone Numbers**

ARI Maintenance & Accident Driver Call Center: 1-800-277-8181-24 Hours/Day, 7 Days/Week
Motor Fleet Management Executive Staff

Motor Fleet Management Executive Staff is available to answer any questions that you may have regarding fleet management services.

Ron Allison, Director (919) 857-4027
Bill Forsythe, Fleet Manager (919) 857-4026
Zach McLawhorn, Business Officer (919) 857-4029
Michele Wall, Office Manager (919) 857-4028
Jon Gillikin, Compliance Officer (919) 857-4033

Convenience Contract

This is a convenience Statewide Term Contract for state agencies, departments, institutions, universities, community colleges, and non-mandatory entities including schools and local governments.

Loaded into E-Procurement

No. Catalogs are not loaded in E-Procurement.

E-Procurement Help Desk

(888) 211-7440

Contract Administrator

Wanda Simmons – (984) 236-0226

Contract Addenda

6/14/2017: Agency Pool Reservation System Added to Contract & Contract Administrator Change to David O’Neal
7/05/2018: Contract Administrator Change to Margaret Serapin
2/22/2019: Contract Ending Date Extended to June 30, 2020
1/09/2020: Changed Contract Administrator to Steve Hussey
6/08/2020: Contract Ending Date Extended to June 30, 2021
8/28/2020: Changed Contract Administrator to Wanda Simmons
6/29/2021: Contract Ending Date Extended to June 30, 2022