



NEW Statewide Term Contract

Effective Dates: August 13, 2021 – February 22, 2022

Data Breach & Credit Monitoring Services – STC #9212A

The Division of Purchase & Contract has established a new Statewide Term Contract to provide data breach and credit monitoring services.

This is a convenience contract that may be used by state agencies, departments, institutions, universities, and community colleges - unless exempted by North Carolina General Statute. Additionally, non-mandatory entities, including schools and local government, that are allowed by general statute may use this contract.

New Contract Highlights

The contract covers data breach services, including notification assistance, credit and identity monitoring, and identity restoration.

Breach Services

- PROJECT MANAGEMENT AND SETUP
- NOTIFICATION LETTER
- COMMUNICATIONS

Monitoring & Identity Recovery

- SINGLE BUREAU CREDIT MONITORING
- TRI-BUREAU CREDIT MONITORING
- CYBERSCAN™
- IDENTITY THEFT INSURANCE
- FULLY MANAGED IDENTITY RECOVERY

PRICING INFORMATION

All orders issued by a Purchasing Entity must reference Statewide Term Contract number: 9212A as well as the Master Agreement No. MA16000145-2.

Contract Number: 9212A

Contract Name: Data Breach & Credit Monitoring Services.

Contract Administrator:

[Bahaa Jizi](#)
(984) 236-0218

Vendor: IDX

Expires: February 22, 2022.

Mandatory/Convenience Contract:
Convenience

Ordering: Ordering instructions will be loaded in [E-Procurement](#) soon.

Please be sure to visit the Division of Purchase & Contract's [website](#) for all contract details.